

RAJA LYNN, Pharm. D. Clinical Pharmacist | Medical Information Specialist

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Highly professional & skilled Clinical Pharmacist with a Doctor of Pharmacy Degree and 17+ years of experience in a variety of practice settings including clinical, community, consultative, and academia.

■ **Exceptional Communication Skills**

Conducted 100s of one-on-one consultations with oncology patients that entailed optimizing therapies, patient education and adverse event counseling, and lending emotional and empathetic support.

■ **Proven Team Leader**

Successfully served in a variety of leadership roles including Pharmacy Manager and District MTM Lead that included providing staff training and oversight, implementing process improvements aimed at reaching quarterly and annual goals, and ensuring the highest level of patient care.

■ **Strong Clinical Acumen**

Highly experienced managing a variety of disease states including rheumatoid arthritis, oncology, psoriasis, hypertension, diabetes, asthma, hyperlipidemia, and others through eliminating duplications, interpreting laboratory results, analyzing drug interactions, and ensuring appropriate dosing and indication through clinical trial analysis.

Drug Utilization Review | 3rd Party Processing | Prior Authorization Review | Medication Therapy Management | Oncology Specialty Practice | Classroom Instruction & Lecturing | Drug Information | Medicare Part D | Point-of-Care-Testing

Professional Highlights

- **Served as District MTM Team Lead**, overseeing the activities of multiple stores and providing feedback and training. Efforts led to a dramatic increase in measurable interventions and the district achieving a Four-Star ranking.
- **Spearheaded the training program for a new psoriasis medication, Cosentyx**, that entailed educating clinical and non-clinical staff, developing training materials, and conducting post-training follow up.
- **Chosen as “instructor of The Year” by pharmacy students** two years in a row as a Clinical Instructor of Pharmacology at October 6 University.
- **Developed an expert knowledge regarding Oncology Specialty Practice** through conducting 10-15 telephonic consultations daily with afflicted patients to optimize treatments and work closely with physicians to resolve issues relating to gaps in care or patient compliance.

Education & Certifications

- **Doctor of Pharmacy** (Pharm.D) | Shenandoah University | 2016
- **Bachelor of Pharmacy** (BPharm.) | October 6 University, Egypt | 2000
- **Pharmacy-Based Immunization** | APhA | Current
- **CPR Certification** | American Heart Association | Current

PROFESSIONAL WORK HISTORY

MCKESSON SPECIALTY HEALTH; Cary, NC

Clinical Oncology Pharmacist

2015-Present

- Gained extensive clinical knowledge and expertise regarding the very complex and specialized field of Clinical Oncology.
- Conduct comprehensive telephonic consultations with oncology patients (10-15 per day; 45 min long) that entailed talking in-length about potential side effects, pinpointing relevant drug interactions, and assessing emotional state of patients.
- Initiate follow-up calls when necessary to provide additional support and verify the resolution of previous issues and concerns.

Raja Lynn Resume Cont.

- Provide extensive counseling to patients regarding the safe handling and administration of highly toxic chemotherapy regimens.
- Conduct Drug Utilization Reviews (DUR) of patients' entire medication profile to ensure safety and minimize harmful pharmacologic interactions.
- Oversaw and led the roll-out and training program of Cosentyx, a first-in-class psoriasis drug, by designing pertinent materials, training staff members, and providing post-training support.
- Follow up several times daily with physicians regarding medication concerns, and provide clinical recommendations to optimize treatments and ensure patient safety.
- Oversee final verification of 50-100 oral and IV chemotherapy prescriptions daily.
- Counsel regarding a variety of other disease states such as psoriatic arthritis, psoriasis, and ankylosing spondylitis.

WALGREEN'S PHARMACY; Apex, NC

Community Pharmacist & District MTM Lead

2007-15

Served as staff pharmacist for a busy community pharmacy dispensing upwards of 500 scripts daily.

- Conducted point-of-care services and in-depth, one-on-one counseling for patients and employees regarding cholesterol, blood sugar, and blood pressure.
- Lauded by patients for exceptional customer service through frequent thank-you cards and emails.
- Oversaw all pharmacy MTM programs throughout the district by closely tracking and documenting the number of interventions, providing training to pharmacy staffs, and implementing strategies to improve scores.
- Led the district to achieve a four-star rating in MTM performance through a massive increase in CMR interventions and improved call rates.
- Administered upwards of 25+ vaccinations (influenza, pneumococcal, shingles, and travel vaccines) daily during the busy season.
- Obtained an extensive expertise regarding the process of requesting and resolving Prior Authorizations and issues related to 3rd party processing.
- Served a patient population with a high percentage of elderly patients leading to a vast understanding of the ins and outs of Medicare Part D.
- Oversaw all day-to-day aspects of community practice including prescription reception, data entry, filling, and final verification.

Additional Relevant Work History

Pharmacy Intern; Walgreen's (Board equivalency requirement |
2005-07

Product Specialist; Astra Zeneca | 2005

Pharmacy Manager, El-Safy Pharmacy | 2002-04

Faculty Appointment

October 6 University, Egypt | 2000-02

Clinical Instructor; Department of Pharmacology,
School of Pharmacy

Two-time Instructor of The Year (2000, 2001)

Professional Affiliations

American Pharmacy Association (APhA) | Member | Current