

# NANCY DAMON, Pharm. D. CLINICAL & OUTPATIENT PHARMACIST

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*A licensed Clinical Pharmacist possessing a Doctor of Pharmacy (Pharm.D.) degree & extensive experience in a variety of practice settings including community, diabetic education, inpatient acute care, and ambulatory care. Fluent in English and Haitian Creole.*

## ■ **Diabetic Education Expertise**

Served in an ambulatory care clinic and conducted 50+ in-depth diabetic education consultations with patients, and led weekly workshops to instruct regarding insulin administration, proper dieting, and implementing lifestyle interventions.

## ■ **Excellent Communication skills**

Have counseled 100s of patients regarding a variety of disease states and demonstrated the ability to establish a strong rapport that results in high patient satisfaction, improved patient care, and increased loyalty.

## ■ **Strong Clinical Acumen**

Worked in multiple clinical settings as a student intern that entailed working up patients, preparing IVs, attending clinical rounds, conducting vancomycin kinetics, managing anticoagulation, and completing medication reconciliations.

Renal dosing | Vancomycin dosing & trough monitoring | Clinical team rounding | Physician and nurse consultation | Medication Therapy Management (MTM) | Immunization administration | Diabetic education | Drug Utilization Review (DUR) | Antibiotic streamlining | Laboratory value & electrolyte assessment | Heparin dosing & Coumadin bridging | Patient counseling | Pyxis machine | IV preparation | Evi

## PROFESSIONAL HIGHLIGHTS

- **Developed a diabetic education pamphlet** at Hanneman Family Health Center that became widely distributed and utilized for patients throughout the clinic.
- **Spearheaded several clinical initiatives** as a student intern at Good Samaritan Hospital including ensuring accurate renal dosing, IV-PO conversion, pharmacokinetics monitoring, and managing anticoagulation.
- **Conducted weekly diabetic education workshops**, serving 15+ patients weekly with a high degree of success and earned a poster presentation at Mid-Year.
- **Led in-depth counseling sessions and weekly group discussions** for HIV patients as part of a Walgreen's Clinical Specialty pharmacy initiative that was lauded for its positive impact on the underprivileged population.
- **Possess a wide-array of clinical experience at all levels of acuity** from inpatient acute care to rehabilitation to ambulatory care.

## EDUCATION

- **Doctor of Pharmacy (Pharm. D)** | Massachusetts College of Pharmacy and Health Sciences | 2014
- **Bachelor of Science (B.Sc.)** in Biology | Massachusetts College of Liberal Arts | 2010

## CERTIFICATES & LICENSURE

- **Licensed Pharmacist of Massachusetts State** | RPH | 2014
- **Medication Therapy Management** | Current
- **Pharmacy-Based Immunization** | Current

## PROFESSIONAL EXPERIENCE

### CVS Health Pharmacy Staff Pharmacist

Boston, MA  
2014-present

- Oversee day-to-day pharmacy operations including prescription reception, filling, verification, and dispensing
- Resolve complex prior authorization requests daily by acting as a liaison between the doctor's office and insurance company.

## Nancy Damon (cont.)

- Conduct 50+ Drug Utilization Reviews (DUR) daily to ensure optimized and safe medication regimens, eliminate therapeutic duplications, and pinpoint gaps in treatment.
- Lead initiatives directed at improving pharmacy workflow, lowering prescription wait times, and improving patient care.
- Maintain and track controlled substance inventory.
- Provide patient counseling regarding new prescriptions to ensure proper administration and educate regarding potential side effects.

### UMASS Memorial Hospital

Worcester, MA

#### Student Clinical Pharmacist - Cardiology

2014

- Participated in multi-disciplinary team rounds for 10+ patients daily that included providing medication recommendations and clinical support to the Cardiologist.
- Clinically worked up patients in preparation for daily rounds by following progress notes, assessing lab & electrolyte levels, ensuring optimized medication regimens, and monitoring culture results.
- Liaised frequently with physicians, nurses, and pharmacy staff to resolve complex medication inquiries and provide therapeutic recommendations based on evidence-based medicine.
- Evaluated patient medication regimens to ensure proper renal dosing, antibiotic streamlining, and avoidance of therapeutic duplications and harmful drug interactions.
- Provided discharge counseling to all patients taking anticoagulant therapies (warfarin, Lovenox, Xarelto and Apixaban).
- Prepared and delivered presentations discussing a variety of disease states and treatment options including the use of anticoagulants for DVT and PE treatment and prophylaxis.

### Good Samaritan Hospital

Brockton, MA

#### Student Clinical Pharmacist – Cardiology/STEMI

2014

- Followed all post- myocardial infarction patients (from admit to discharge) to ensure 100% compliance with evidence-based treatment guidelines including the appropriate use of beta blockers, anti-lipemics, blood thinners, and anti-platelet agents.
- Conducted vancomycin pharmacokinetics for 7-10 patients weekly including calculating loading dose, monitoring trough levels, and recommending dosing changes per renal function.
- Oversaw and ensured proper renal dosing of intermittent antibiotics and DVT prophylactic agents.
- Attended daily nursing rounds to provide clinical support and expertise regarding medication inquiries and document and report medication adverse events.
- Provided patient discharge counseling and facilitated transition of care by ensuring patients are discharged on the proper medications.

### Hanhemann Family Health Center

Worcester, MA

#### Student Clinical Pharmacist – Community Health

2013-2014

*Worked in an ambulatory care setting with an emphasis on providing diabetic education and disease state management.*

- Led one-on-one consultations with patients to counsel regarding safe and effective insulin administration, lifestyle interventions, and discuss laboratory results.
- Conducted weekly diabetes workshops to provide clinical instruction in a group setting and resolve patient questions and concerns regarding the management of diabetes. Efforts led to being selected to present workshops at mid-year.
- Developed a diabetic education pamphlet for patients at the clinic that became an instrumental tool that was widely utilized and distributed to patients.

## **Nancy Damon (cont.)**

- Liaised daily with physicians to provide clinical recommendations regarding insulin regimens to ensure optimal glycemic control and improve patient care.

### **ADDITIONAL PHARMACY ROTATIONS**

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**Hebrew Rehabilitation Center** | 09-2012; **Hannaford Pharmacy** | 11-2012; **Walgreens, A Community Pharmacy** | 01-2013; **Rite Aid Pharmacy** | 04-2013; **Natural Standard** | 08-2013;

### **PROFESSIONAL AFFILIATIONS**

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**American Society of Hospital Pharmacists (ASHP)**  
*Mid-Year Conference Poster Presentation, Diabetes Management*  
*ASHP Clinical Skills Competition, 2013*

**American Pharmacists Association (APHA)** | Current Member